

Mar-17

Positive Comments

- 1 The Nurse was very helpful and efficient, she responded to the problems currently affecting my health, arranging an appointment with dr azam
- 2 All Good
- 3 Most helpful. Thank You
- 4 Everything was explained clearly
- 5 Dr Yar looked after me extremely well and kath on reception
- 6 Lovely lady on reception Kath and the Nurse Sister J. Connor Absolutely Lovely
- 7

Negative Comments

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Suggestions for Changes/Improvements

- 1 When I send for medication I don't always get tomazepam at the same time
- 2 To make more doctors appointments at more convenient times
- 3 I think its an excellent practice, very happy with the service, GP's and the other staff, for my whole family. Hope it stays this way through these hard NHS times
- 4 Whenever I attend, for whatever reason myself or with my children, I always have a wait of at least 20 mins after my appointment time
- 5 Dr Hammond was very patient & reassuring throughout the procedure, which I much appreciated
- 6 I think a pain relief prescription would be a good idea. I suffered terribly and ended up having to take 5 paracetamol. Im having my dislodged coil removed and replaced on Thursday 9th march so will be asking for pain relief
- 7 I wouldn't change anything. Just very pleased that these procedures can be carried out at the surgery and not necessary to go to hospital.